

Oak Glen Surgery Patient Participation Group

Meeting Notes

Date: Thursday 18th November 2021, Time: 6:15pm – 7pm

- Attendees – AN, FS, AJ & DJ, JS & CS
- Apologies – FK, FP
- Review of last minutes
- Flu vaccinations & Covid booster vaccinations update – external hub contacted for Covid booster vaccinations.
- Appointment system – currently reviewing. Self BP machine accessible again for patients to use.
- Website layout and format update
- Team update

We have a new Lead Practice Nurse and Reception Manager. We have had a new Pharmacist on site since December 2020.

- Friends and Family Test suggestions and comments, Survey feedback.
National GP Survey
In House Survey
Friends & Family
- AOB
Diabetes prevention course – to review 2022
Midwives back on site
Suggestion of a Memorial plant for Sister T.
Patient CPR training to look into for 2022.
- PPG Meeting dates 2022:
TBC